scantalk.

TeamView®
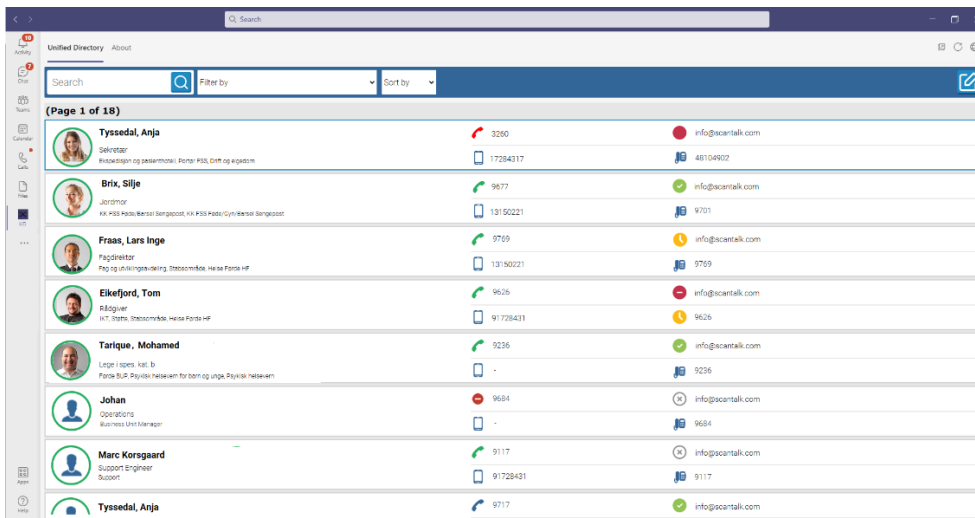# Unified Directory for Microsoft Teams

Makes collaboration better

Unified Directory for Teams the perfect solution.

Would you like be to more effective and improve usability of your favored collaboration tool?

It is our goal to deliver solutions that improves the communication between colleagues and to improve customer journey. Unified Directory for Teams makes you work more efficient and strengthen communication in the organization.

Unified Directory enhances Microsoft Teams with a unique and versatile search engine and a quick and easy overview of colleagues and presence. You will be able to search on phonetic names, departments, job titles, search words etc. and see quick status of Teams status, Calendar or status from mobile Carriers or 3rd Party Phone systems.

The solution is activated from an Icon in Teams. Giving you easy access to search and an overview of status on presence and calendar.

Click on e-mail or phone number to start a conversation or an e-mail.

If you need to find a person in e.g., finance you can search on department or keywords provided.
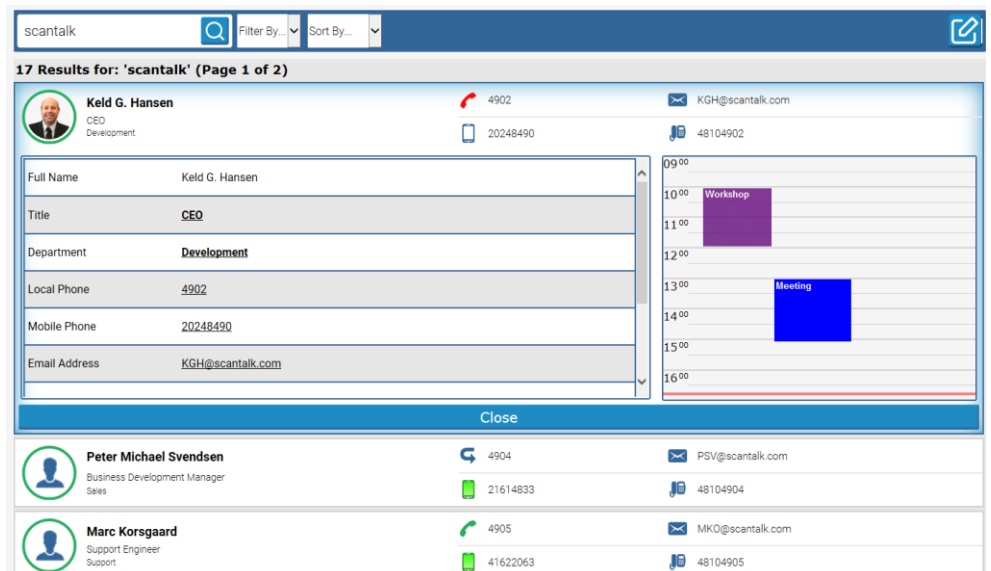
Unified Directory is a WEB application that embeds into teams and shows up as an Icon, it cannot be easier. It collects information from Teams and Office 365, it used the same security model as Teams to ensure that unauthorized access is not possible.

You can click on a person to see the detail level, here you can see the calendar in detail or initiate a search by clicking on underlined fields.

The detail view is configured to your needs and contains the information relevant for your organization.

If you need to find a substitute you can also click on department and see who is in same department and it available right now.

With the links you can also navigate around in the organization as pleased.

TeamView® Unified Directory for Teams

The solution is delivered as a service or can be locally installed depending on the favored model.

Benefits

- **Productivity** - Gives search features like an Attendant Console

- **Saves Time** - Saves easily 30-60 seconds every time you call or writes a colleague

- **Effective** - Improves overall performance, collaboration and customer experience

- **Fast and Reliable** - Easy to access from multiple platforms with High Availability support

- **TCO** - Effective solution for modern companies with very low Total Cost of Ownership

Features

Active Directory Integration, Exchange Integration, Click2Call, Phonetic Search, Skill Search, Customizable,

Phone Status, Centralized Management, Click2Mail, Click2Chat, High Contrast and large icons,

Technical Requirements

Cloud / As a Service

Azure Application and Calendar Integration	1 Azure Application and 1 Azure User

on Premise

Azure Application and Calendar Integration	1 Azure Application and 1 Azure User
Windows Operation System	Windows Server 2019 or 2022 standard Edition, MS SQL Server Express or PostGreSQL
Server Requirements	4-8 Core 2 GHz, 6-12 GB memory, 80 Gb HDD. Depending on Customer Size

Contact Scantalk

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V2.0.1